








Modules		Features	Benefits
	Wholesale Quoting	<ul style="list-style-type: none"> ▶ Smart forms generate and validate quote requests – no missing data ▶ All quotes tracked electronically and stored for analysis and audits ▶ Quote easily converted into service order, and sent to wholesale carrier 	<ul style="list-style-type: none"> ▶ Data easily shared, readily available for analysis ▶ Done right the first time and obtained fast ▶ Faster proposals = more wins = more revenue
	Service Ordering and Provisioning	<ul style="list-style-type: none"> ▶ Service orders tracked against milestones automatically ▶ Automatic alerts if intervals exceed parameters, or milestones missed ▶ Automatic creation of network inventory record 	<ul style="list-style-type: none"> ▶ Improved customer satisfaction - fewer missed installs, proactive communication with customer ▶ 360 view of order progress, vendor performance
	Network Inventory	<ul style="list-style-type: none"> ▶ Inventory records automatically created (install) or updated (disconnect) ▶ Automatic tracking of circuit configuration ▶ Instant identification of items in inventory but not linked to bill 	<ul style="list-style-type: none"> ▶ Network asset information always up to date – no more leakage of revenue or profit ▶ Vendor charges after stop billing date not paid out
	Invoice Review and Cost Analysis	<ul style="list-style-type: none"> ▶ Automated invoice processing, review, coding ▶ Online creation and management of disputes ▶ Automated receipt of invoices 	<ul style="list-style-type: none"> ▶ Identifies over billed charges ▶ Enables cost benchmarking ▶ Automated validation of charge data
	Vendor Contract Management	<ul style="list-style-type: none"> ▶ Searchable contract database ▶ Alerts for contract expirations ▶ Tracks spend against commitments – ensures discounts received 	<ul style="list-style-type: none"> ▶ Terms and conditions highlighted for contract ▶ Lower cost service sourced more easily ▶ Ensure all negotiated pricing benefits are realized!
	Usage Management	<p>Electronically process and analyze Call Detail Records to support:</p> <ul style="list-style-type: none"> ▶ Actual bandwidth utilization ▶ Vendor performance and Assured Quality Routing ▶ Analytics (calls, cost by vendor, destination) 	<ul style="list-style-type: none"> ▶ Complete understanding of usage data ▶ Reduce costs due to underutilized assets
	Reporting and Analytics	<ul style="list-style-type: none"> ▶ Customized dashboards ▶ Self-service report writer ▶ Library of standard reports 	<ul style="list-style-type: none"> ▶ 360 View of Service Provider Operations ▶ Management focus on accurate KPIs